

## Quality Policy Statement

**Quality Management forms part of our Integrated Management System which conforms to ISO14001 (Environmental), ISO18001 (Health & Safety) as well as ISO9001.**

It is the policy of RI Design & Build to provide our clients with a high quality service that exceeds their expectations and thereby ensures high levels of client satisfaction.

To supply our clients with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system, and will provide the personnel and resources to ensure that the importance of meeting and exceeding client requirements is communicated and understood throughout our organisation.

Furthermore, we will establish, monitor and review quality objectives on a regular basis in order to foster continual improvement in all of our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

This Policy is available to all interested parties on request, and will be reviewed periodically to ensure its continuing suitability.

Prepared by: Mark Simpson

Signature  \_\_\_\_\_

Name Nick Chadd

Position Managing Director

Date January 2021